

PRESS RELEASE

NeoLedge recognized by Gartner® in the report, Hype Cycle™ for Smart Cities Technologies and Solutions, 2026

NeoLedge joins the vendors cited by Gartner® in the *Hype Cycle for Smart City Technologies and Solutions, 2026*, published on July 10, 2026, in the "Civic and Community Development" category. We believe that this recognition confirms NeoLedge's commitment alongside local authorities to building cities that are closer to their residents, more inclusive and smarter.

"Data-smart" cities, not just "tech-smart"

In our opinion, the report paints a picture of a sector undergoing profound change, driven by AI and a growing demand for trust in data. Gartner states:

« Advanced data analytics and AI can help cities improve the way they work, involve citizens more, and make services easier to use. But if the data is not reliable and trusted, smart city projects risk becoming more about technology and AI, and less about people. »

— Gartner, *Hype Cycle for Smart City Technologies and Solutions, 2026*

Gartner assigns this category "Civic and Community Development" a "high" benefit rating, "emerging" maturity, and expected mainstream adoption within 2 to 5 years. To us, this is a sign of a market poised to accelerate strongly in the coming years.

NeoLedge's role in this shift

In this context, NeoLedge is cited by Gartner as one of the Sample Vendors in the "Civic and Community Development" category.



"To us, being cited by Gartner in this category confirms what we see every day alongside local authorities: technology alone is no longer enough. The success of smart cities now rests on combining AI, reliable data, digital sovereignty, governance and citizen trust. At NeoLedge, we build our solutions around this conviction, so that innovation always remains in the service of people." — Sami Mcharek, CEO, NeoLedge

Gartner subscribers can access the full report here:

<https://www.gartner.com/en/documents/8116697>

Source:

Gartner, *Hype Cycle for Smart City Technologies and Solutions, 2026*, Bettina Tratz-Ryan, Roland Rivera, July 10, 2026

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NeoLedge is a French software vendor specializing in ECM/document management solutions, intelligent automation and workflows, integrating Cloud and AI to secure, make reliable and optimize information management. Since 2015, NeoLedge has supported clients across all sectors worldwide, offering a complete platform covering the entire information lifecycle: capture, content and case management, mail management, workflows, electronic signature, business intelligence and archiving. User experience is at the heart of its strategy, with complete, intelligent, scalable and easy-to-adopt SaaS solutions.

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